

February 2021

Dear PSEG Long Island customer:

PSEG Long Island is standing up to severe weather and improving reliability by enhancing the electric infrastructure powering your community.

In the coming weeks, our crews will be making system upgrades in your area. Traffic and parking may be impacted along the project route. Please drive carefully near any work zones you encounter.

**A brief note on COVID-19**

PSEG Long Island is deeply committed to the health, safety and wellbeing of our customers, employees and our communities. We ask that customers remain in their homes while crews are working nearby. If customers must speak with our crews, we ask that they practice responsible “social distancing” and remain at least 6 feet away to ensure the health of everyone involved. The contractor for this project has provided PSEG Long Island with its safety plan, which meets current regulatory requirements with respect to COVID-19, including social distancing measures.

We are leveraging the guidance of the CDC and state and local authorities in the areas we operate. At PSEG Long Island, we know that our customers rely on us to power their lives and businesses. We are doing our part in fulfilling this commitment. For more information, please visit: [www.psegliny.com/covid19](http://www.psegliny.com/covid19).

**What are the project specifics?**

PSEG Long Island will install two new underground cables that will provide additional capacity to nearby blocks to improve reliability during times of peak electrical consumption. One underground cable will start from an overhead pole near the corner of North Avenue and Roxbury Road and travel underneath the LIRR tracks to a new manhole located near the corner of South Avenue and Roxbury Road. A second underground cable will travel between overhead poles near Nassau Boulevard and just west of Roxbury Road.

Two replacement poles will be installed at the following locations:

- One 45-foot pole will replace a 40-foot pole on the north side of the LIRR tracks near the intersection of North Avenue and Roxbury Road
- One 35-foot pole will replace a 30-foot pole on the south side of the LIRR tracks near South Avenue, just north of a parking lot between Euston Road and Nassau Boulevard

Each pole will connect to the existing overhead distribution infrastructure via an overhead wire.

**Project Route**

The project will take place along the following streets and select rear properties:

- Near the intersection of North Avenue and Roxbury Road
- The vicinity of South Avenue starting west of Roxbury Road and extending to west of Nassau Boulevard

**What is the timeline for the project?**

The project will start at the end of February.

**What are the work hours?**

Crews will be working Monday – Friday from approximately 7:30 a.m. to 3:30 p.m.

**Will there be tree trimming?**

Trees growing near power lines significantly increase the chance of power outages and pose safety risks. As we expand and improve our electric circuits, we will trim trees, where necessary, following our utility best practice model (ANSI A300 standards as well as the Best Management Practices Tree Pruning publication).

**Will there be any traffic interruptions?**

There will be traffic and parking disruptions while the work is performed along the project route. To ensure traffic moves safely, PSEG Long Island will provide cones, flaggers and signage at the work sites, as needed.

**Will there be any power outages?**

PSEG Long Island does not anticipate any planned power outages related to this project. If a planned outage is necessary, all affected customers will be notified in advance.

**Whom can I contact for more information?**

Customers with questions about the project can contact PSEG Long Island Customer Service at 1-800-490-0025, Monday - Friday between 8:00 a.m. and 8:00 p.m.

As always, customer and employee safety is our primary concern. Please be cautious when travelling near our construction work zones.

Sincerely,  
PSEG Long Island