



Reliability Project

Project Specifics

PSEG Long Island will be upgrading the electric distribution infrastructure to increase capacity and improve reliability in your area. This project will include installation of new underground cable along with installing and upgrading switching equipment. The work will help ensure that we can provide safe and reliable electric service to businesses and residents in the area.

Crews working on the infrastructure will:

- Upgrade equipment to increase capacity
- Install new underground cable
- Install new switching equipment
- Replace existing equipment to improve reliability

Project Route

Underground cable installation will take place on the following roads:

- Manor Road between New Hyde Park Road and Adams Street
- Manor Road just east of New Hyde Park Road
- On the LIRR property along Plaza Road between New Hyde Park Road and Lincoln Street
- Stewart Avenue between Edgemere Road and Weyford Terrace
- Edgemere Road south of Stewart Avenue for approximately 600 feet

Switching equipment will be installed at various locations along the route.

What is the timeline for the project?

Crews will begin work in April and expect to be completed in October.

What are the work hours?

Crews are expected to work Monday through Friday, 7:30 a.m. – 5:30 p.m.

Will there be tree trimming?

Yes. Trees growing near power lines significantly increase the chance of power outages and pose safety risks. As we expand and improve our electric circuits, we will trim trees, where necessary, following our utility best practice model (ANSI A300 standards as well as the Best Management Practices Tree Pruning publication): 8 feet to each side; 12 feet above; and 10 feet below the line.

Will there be any power outages?

In the event that a brief outage is required, all affected customers will be notified in advance.

Will there be any traffic interruptions?

There may be traffic and parking disruptions while the work is performed along the project route. To ensure traffic moves safely, PSEG Long Island will provide cones, flaggers and signage at the work sites, as needed.

Whom can I contact for more information?

Customers with questions about the project can contact PSEG Long Island Customer Service at 1-800-490-0025, Monday – Friday, between 8 a.m. and 8 p.m. For more information regarding this project, please visit www.psegliny.com/reliability.