



October 2021

Dear Customer:

PSEG Long Island continues to make improvements to its energy infrastructure in order to increase reliability and minimize outages affecting our customers. We are committed to making every effort to ensure our grid is resilient during storms.

Recently, PSEG Long Island launched Power On, a new initiative aimed at reducing outages and increasing reliability by strengthening electric distribution lines, targeting vulnerable circuits across Long Island and the Rockaways. This program builds upon work completed as part of the federally-funded FEMA mitigation program by storm hardening even more of the energy infrastructure.

Project Specifics

Power On will focus on mainline circuits, the backbone of PSEG Long Island's distribution system. The mainlines feed the many branch lines that power the homes and businesses in your community.

Specifically, storm-hardening upgrades include:

- **Stronger Poles:** PSEG Long Island will replace some existing utility poles with stronger, more durable poles that are capable of withstanding winds up to 135 mph. The new poles will be approximately the same height as the existing poles, have a stronger base and will be placed about 3 feet from the current pole locations. PSEG Long Island will actively coordinate the removal of old poles with other utilities and municipalities.
- **Narrow Profiles:** To help wires deflect falling limbs instead of catching them, PSEG Long Island will be installing shorter cross arms atop some poles.
- **Stronger Wire:** Current wire will be replaced with more resilient and durable wire.
- **Upgrading:** PSEG Long Island will upgrade or replace deteriorated equipment as necessary.

Project Location/Route Details

Crews will be working on about 0.81 miles of the mainline on the following streets in the Villages of Garden City, Mineola, and Williston Park and the Hamlet of Carle Place within the Town of North Hempstead.

- 3rd Street between Willis Avenue and Main Street
- Willis Avenue between Front Street and Old Country Road
- 3rd Street between Willis Avenue and Roslyn Road
- Roslyn Road between Front Street and Old Country Road
- Old Country Road between Washington Avenue and Spruce Street
- Vanderbilt Drive N between Old Country Road and LIRR
- Voice Road north of LIRR to substation
- Rear property on Pell Terrace between 1 and 9
- Rear property on Clinton Road between 264 and 272

What is the timeline?

Work is expected to last approximately 3 months and will begin early November 2021.

What are the work hours?

Generally, crews will work during the day from 7 a.m. to 5 p.m., Monday through Friday, with limited Saturday work. No work will be conducted on major holidays.

Will there be any traffic interruptions?

There may be traffic and parking disruptions when work is performed along certain parts of the project route. To ensure traffic moves safely, PSEG Long Island will provide cones, flaggers and signage at the work sites as needed. Local officials will be notified in advance regarding any traffic concerns.

Will there be tree trimming?

Trees growing near power lines pose safety risks and significantly increase the chance of power outages. We will trim trees when it's necessary to improve safety and reliability. We follow a model based on utility best practices (ANSI A300 standards as well as the Best Management Practices Tree Pruning publication): 8 feet to each side; 12 feet above; and 10 feet below the line.

Will there be any power outages?

There are no anticipated outages related to this project. In the event that a brief outage is required, affected customers will be notified in advance.

Do you have permission to do this work?

PSEG Long Island works with federal, state and local authorities to secure required permits as necessary.

A brief note on COVID-19

PSEG Long Island is deeply committed to the health, safety and wellbeing of our customers, employees and our communities. We ask that customers remain in their homes while crews are working nearby. If customers must speak with our crews, we ask that they practice responsible "social distancing" and remain at least 6 feet away to ensure the health of everyone involved. The contractor for this project has provided PSEG Long Island with its safety plan, which meets current regulatory requirements with respect to COVID-19, including social distancing measures.

We are leveraging the guidance of the CDC and state and local authorities in the areas we operate. At PSEG Long Island, we know that our customers rely on us to power their lives and businesses. We are doing our part in fulfilling this commitment. For more information, please visit www.psegliny.com/covid19.

How can I get more information or leave feedback?

For project information, please visit:

<https://www.psegliny.com/inthecommunity/currentinitiatives/stormhardeningprojects>

If you would like to leave feedback about this project, please visit:

<https://www.psegliny.com/inthecommunity/currentinitiatives/reliabilityprojects>.

If you have further questions, please call PSEG Long Island Customer Service at 1-800-490-0025 between 8 a.m. and 8 p.m.

The safety of our customers and employees is our top priority. Please be cautious when traveling near our work zones.

Sincerely,

PSEG Long Island